



# Secure Chat: Contact Patient's Treatment Team via Storyboard

In addition to the Secure Chat activity, you can also send a Secure Chat message to the patient's Provider or treatment team members from Storyboard as well.

1. From Storyboard, **hover over** the Attending Provider's name.
2. Clinicians assigned to the patient's Treatment team appears.
3. You can either **send an individual message** to a treatment team member, or start a new **group conversation** with all members.
4. You will then be directed to the **Secure Chat** activity with the patient attached and recipient(s) added. Enter your message and begin chatting with treatment team members in real time.

The screenshot displays the Epic Storyboard interface for a patient named George Sepsidemio. The left sidebar contains patient demographics (Male, 65 y.o., 5/21/1956, MRN: MHD2973860, Bed: MMMC A4-MA4008) and clinical data (Allergies: Honey, 1st Call Resident 6am-6pm: Williams, Jarvis L., Deterioration Index: 16, Admitted: 3/20/2020 (488 D), Patient Class: Inpatient, Osteoarthritis of right knee, Temperature: 101 °F (38.3 °C) >1 day, BP: 75/45 >1 day, Heart Rate: 92 >1 day, BMI: —). The main content area shows a 'Summary' tab with a 'Travel History' section indicating 'No documented travel since 06/21/21'. Below this is a 'Treatment Team' section with a 'New chat with all' button. The team includes: Cler, Leslie Ryan, MD (Attending, Since 3/20/2020, 214-947-2385, Chat); Khusro, Sabah, RN (Registered Nurse - Internal Medicine, Since 7/21/2021); Scheible, William, RT (Day Respiratory Care Practitioner - Respiratory Therapy, Since 7/21/2021, 214-933-7172, Chat); Williams, Jarvis L. (1st Call - General Practice, Since 7/21/2021, Chat); and Degroot, Ashley E., RN (Registered Nurse - Neurology, Since 7/21/2021, Chat). A 'Primary Care Provider' section shows 'No PCP on file'. The bottom of the screen displays a list of orders, including 'STAT, Status: Canceled' and 'insulin regular (HumuLIN, NovoLIN) 100 Units in sodium chloride 0.9 % 100 mL infusion Start: 09/15/20 1045, End: 09/29/20 1517, 1 Units/hr, contin. intravenous'.